Approved: Chistopher D. frey 11 MAG 1247

CHRISTOPHER D. FREY

Assistant United States Attorney

Before:

HONORABLE THEODORE H. KATZ
United States Magistrate Judge
Southern District of New York

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SEALED COMPLAINT

UNITED STATES OF AMERICA

Violations of

- v. -

18 U.S.C. §§ 1343, 2320

and 2

LUCAS TOWNSEND HENDERSON,

COUNTY OF OFFENSE:

Defendant. : N

NEW YORK

SOUTHERN DISTRICT OF NEW YORK, ss.:

ANDRE G. CICERO, being duly sworn, deposes and says that he is a Special Agent with the Federal Bureau of Investigation ("FBI"), and charges as follows:

COUNT ONE (Wire Fraud)

1. From at least in or about July 2010, up to and including in or about March 2011, in the Southern District of New York and elsewhere, LUCAS TOWNSEND HENDERSON, the defendant, unlawfully, willfully, and knowingly, having devised and intending to devise a scheme and artifice to defraud, and for obtaining money and property by means of false and fraudulent pretenses, representations, and promises, transmitted and caused to be transmitted by means of wire and radio communication in interstate and foreign commerce, writings, signs, signals, pictures, and sounds for the purpose of executing such scheme and artifice, to wit, HENDERSON participated in a scheme to defraud coupon issuers and retailers through the creation and subsequent use of counterfeit online coupons, and, in furtherance of that scheme, HENDERSON caused the transmission of several of those counterfeit coupons over the Internet from Rochester, New York to an individual located in Springfield, Illinois.

(Title 18, United States Code, Sections 1343 and 2.)

COUNT TWO

(Trafficking in Counterfeit Goods)

2. From at least in or about July 2010, up to and including in or about March 2011, in the Southern District of New York and elsewhere, LUCAS TOWNSEND HENDERSON, the defendant, unlawfully, intentionally, and knowingly did traffic and attempt to traffic in goods and services, and did knowingly use a counterfeit mark on and in connection with such goods and services, and did intentionally traffic and attempt to traffic in labels, patches, stickers, wrappers, badges, emblems, medallions, charms, boxes, containers, cans, cases, hangtags, documentation and packaging of a type and nature, knowing that a counterfeit mark has been applied thereto, the use of which is likely to cause confusion, to cause mistake, and to deceive, to wit, HENDERSON created and thereafter disseminated over the Internet various online coupons bearing counterfeit marks, including the "Powered by SmartSource" slogan and a distinctive border.

(Title 18, United States Code, Sections 2320(a)(1) and 2.)

The bases for my knowledge and the foregoing charges are, in part, as follows:

- 3. I am a Special Agent with the FBI, and I have been involved in the investigation of this matter. The information contained herein is based upon my personal knowledge and my review of documents and records gathered during the course of this investigation, as well as information obtained, directly or indirectly, from other sources and law enforcement agents. Because this affidavit is being submitted for the limited purpose of establishing probable cause, it does not include all of the facts that I have learned during the course of the investigation. Where the contents of documents and the actions, statements and conversations of others are reported herein, they are reported in substance and in part, except where otherwise indicated.
- 4. Since at least in or about July 2010, I and other agents with the FBI have been conducting an investigation into the creation and subsequent distribution over the Internet of counterfeit online coupons. These coupons are designed to look like legitimate coupons that are offered on the Internet at www.SmartSource.com (the "SmartSource Website"), and produced by News America Marketing, a subsidiary of News Corporation, which is based in New York, New York. The SmartSource Website offers discount coupons to consumers for a wide range of consumer products. Consumers who wish to obtain coupons for products via the SmartSource Website must first download software that enables

them to print coupons. Once that software is installed, a consumer can review a list of coupons, make selections from that list, and print specific coupons from his or her home printer. These coupons typically expire within a period of anywhere from several days to several months.

- My investigation began when News America Marketing reported to the FBI that a rash of counterfeit online coupons, in the SmartSource likeness, were being redeemed in stores across the country. These counterfeit coupons consistently employ a logo which reads "Powered by SmartSource" as well as a distinctive border, both of which are trademarks that have been registered with the United States Patent and Trademark Office by News America Marketing. Since the investigation began, these counterfeit coupons have ranged from lower priced consumer items such as energy drinks, beer, cigarettes and cosmetic products, to more expensive consumer items such as electronic goods, including X-Box and PlayStation video game consoles. From my conversations with individuals at News America Marketing, I have learned that when these counterfeit coupons are used by consumers, three types of losses can result. First, if the manufacturers of consumer products honor the coupons, which they often do to maintain relationships with their retailers, they bear direct financial loss when a retailer seeks compensation for a fake coupon that has been redeemed. Second, if the manufacturer does not honor the coupon, the retailer bears the cost. Finally, in both circumstances, consumers bear the cost of price increases passed on by manufacturers and/or retailers, particularly mom and pop stores, to cover the cost of the fraud. For example, in or about December 2010, \$200,000 worth of such counterfeit coupons for Tide laundry detergent were redeemed by consumers over a two to three week period. Notably, Proctor & Gamble, which manufacturers Tide and is the single largest coupon issuer in the United States, has never issued a single online print-at-home The costs associated with the redemption of those counterfeit coupons were subsequently borne by Proctor & Gamble and the various retailers victimized by consumers who redeemed the fraudulent coupons.
- 6. In the course of the investigation, I have identified a number of individuals posting, among other things, (1) counterfeit coupons; (2) advice concerning the redemption of these counterfeit coupons; and (3) instructions or tutorials for creating these counterfeit coupons on at least two Internet message board websites: www.4chan.org (the "4chan Website") and www.zoklet.net (the "Zoklet Website"). Based on my training and experience, as well as my participation in this investigation, I know that users posting on these message board websites generally

employ nondescript user names. In connection with this investigation, I have reviewed these posts and have identified the "handles" or "nicknames" used by two of the perpetrators of the criminal activity described above: an individual who refers to himself as "Coupon Guy" and another individual who has employed the user names "Anonymous123," "Anonymous 234," and "Anonymous345."

- 7. Based on my review of postings made on the Zoklet Website and information provided by internet service providers hosting the Internet Protocol ("IP") addresses associated with those posts, I know the following, among other things:
- Posts made on the Zoklet.net Website by the user "Anonymous123," "Anonymous234," and "Anonymous345" have, by and large, had anonymous IP addresses associated with those posts. Based on my review of those anonymous IP addresses, I believe that the individual employing those user names is using the Tor network. Tor is a system intended to enable online anonymity, by using specialized software and a network of servers to hide information about users' locations and other factors which might identify them. Users of this system make it more difficult to trace internet traffic, including visits to websites, online posts, instant messages, and other communication forms, back to them. Tor works by relaying communications through a network of systems run by volunteers in various locations throughout the world. Because the IP address of the sender and the recipient are not both readable at any step along the way, someone engaging in network traffic analysis and surveillance at any point along the line cannot directly identify which systems are involved in the communication.
- b. On or about July 13, 2010, an individual employing the user ID of "Anonymous123" posted fourteen (14) counterfeit coupons on the Zoklet Website, including coupons for PowerBars, Campbell's Soup at Hand, SmartOnes TV Dinners, Bagel Bites, and Magic Hat Beer, among other various food and beverage items. In so doing, "Anonymous 123" wrote in relevant part: "Most if not all of these have been tested. . . . For those who don't know how to reach the instructions that are on many of these, basically, you can print them off any old printer, on regular paper, and use them at most stores. In windows, just save the image to your computer, right click it, and choose print. Do full page photo print or something." The IP address associated with this post was an anonymous IP address.

- c. On or about July 17, 2010, an individual employing the user ID of "Anonymous123" posted a message on the Zoklet Website, in which that user indicated that a new tutorial for making counterfeit coupons was nearing completion, "from what coupon guy said on a certain image board the yesterday (sic)" (the "July 17, 2010 Post"). The IP address associated with the July 17, 2010 Post was an anonymous IP address.
- d. On or about July 18, 2010, an individual employing the user ID of "Anonymous123" posted a message on the Zoklet Website. In that post, "Anonymous123" wrote, among other things: "\$7.00 off a 40 oz bag of hershey's kisses. Think about it. You can give someone special around 8x the chocolate you might normally be able to get them for the normal price. I don't recommend you use 8 of these coupons at once though, as spending \$8 (plus tax), for about \$60 worth of chocolate might look suspicious." "Anonymous123" also included an image of "A Note From The Author" in this post, which "Anonymous123" described as having been written by "Coupon Guy" in connection with the new tutorial for making counterfeit coupons. The IP address associated with this post was an anonymous IP address.
- e. On or about July 19, 2010, an individual employing the user ID of "Anonymous234" posted a message on the Zoklet Website, in which that user indicated that he had been banned from making posts under his previous user ID (i.e., "Anonymous123") and referenced his July 17, 2010 Post. Among other things, "Anonymous234" wrote: "Weird. I got banned for some reason. AFAIK I wasn't breaking any rules. Then again, I never read the rules either." The IP address associated with this post was an anonymous IP address.
- f. On or about July 22, 2010, an individual employing the user ID of "Anonymous234" posted an image of the cover of a "How to Make Coupons" tutorial on the Zoklet Website, writing "If anyone is interested, here's something Coupon Guy posted last night, to give people an idea of what to look for when he does release his new tutorial." The IP address associated with this post was an anonymous IP address.
- g. On or about July 26, 2010, an individual employing the user ID of "Anonymous234" posted a message on the Zoklet Website, in which he admitted having a file of the "How to Make Coupons" tutorial on his hard drive. In addition, "Anonymous234" wrote: "[I]f you want some coupons for beer, here's a few from my own collection. . . . What's more . . ., they'll work at walmart self checkouts, at least the ones that I have tried. At walmart self checkouts, the watcher person wills

till (sic) need to come over and check your ID. But as long as you don't use more than \$20 worth of coupons, they won't have to check the coupons." "Anonymous234" also posted three counterfeit coupons for beer. The IP address associated with this post was an anonymous IP address.

- h. On or about September 29, 2010, an individual employing the user ID of "Anonymous345" posted a message on the Zoklet Website, in which he claimed that the new version of the "How to Make Coupons" tutorial was just released and provided a link to the full copy of that tutorial, hosted on the 4chan Website. The IP address associated with this post was an anonymous IP address.
- i. On or about September 30, 2010, an individual employing the user ID of "Anonymous345" posted a message on the Zoklet Website, in which he stated that he previously employed the user ID of "Anonymous234." Among other things, "Anonymous345" wrote: "TRUTH! I'm looking at the tutorial with my own eyes. If you're at all familiar with the old coupon thread, which apparently is no longer a sticky, I'm the same guy as anonymous234." The IP address associated with this post was an anonymous IP address.
- j. From reviewing information provided by the operator of the Zoklet Website, I know that an individual employing the user ID of "Anonymous345" posted a message on the Zoklet Website on or about October 14, 2010 at approximately 2:17 a.m. That posting recorded an associated IP address of 129.21.82.115 (the "115 IP Address"), and a host name for the 115 IP Address associated with the Rochester Institute of Technology ("RIT").
- 8. From reviewing information provided by RIT, I know that from approximately 6:06 p.m. on or about October 13, 2010, up to and including approximately 5:20 p.m. on or about October 14, 2010, the 115 IP Address was assigned to RIT student LUCAS TOWNSEND HENDERSON, the defendant. I also know that HENDERSON has provided RIT with an e-mail address of "lucashenderson@gmail.com."
- 9. From reviewing information provided by Google, including information regarding session timestamps and originating IP addresses for logins of the Google e-mail account "lucashenderson@gmail.com," I know that on or about October 13, 2010, the "lucashenderson@gmail.com" e-mail account was accessed six separate times, with each login recording the 115 IP Address as the originating IP address. Moreover, I know that on or about

- October 14, 2010 at approximately 7:14 a.m., the "lucashenderson@gmail.com" e-mail account was accessed, at which time the 115 IP Address was recorded by Google as being the originating IP address for that login.
- 10. Based on conversations that I have had with various representatives of RIT, I know that LUCAS TOWNSEND HENDERSON, the defendant, is a member of the Class of 2013 and is currently enrolled in the College of Computing and Information Sciences at RIT. HENDERSON is pursuing a Bachelor of Sciences degree in Information Security and Forensics.
- 11. Based on my review of information contained on the publicly available Facebook page for LUCAS TOWNSEND HENDERSON, the defendant, I have learned that HENDERSON posted that he has been employed with the RIT ITS Helpdesk since June 2010, and that he was employed by Walmart as a cashier in Lubbock, Texas from in or about January 2008 through in or about August 2008.
- 12. Based on my review of postings made on the Zoklet Website and information provided by internet service providers hosting the Internet Protocol ("IP") addresses associated with those posts, I know the following, among other things:
- a. On or about August 2, 2010, an individual employing the user ID of "Anonymous0" posted a message on the Zoklet Website in response to the July 26, 2010 message posted by "Anonymous234" (whom I believe to be LUCAS TOWNSEND HENDERSON, the defendant) set forth in paragraph 7(g), above. Referencing the three counterfeit coupons for beer that "Anonymous234" had posted, "Anonymous0" wrote: "The bud/bud light coupon worked at a grocery store. Tried at a gas station, and apparently they don't accept online coupons (like most gas stations, as it's already been mentioned). We continued to press out luck at a Wal Green's. The cashier wasn't questioning it, he was just saying "Wow, that's a hell of a coupon, So thank you, very much, anon, for 24 beers for ~\$4."
- b. The Zoklet Website recorded the IP address of 98.228.134.184 (the "184 IP Address") as associated with the August 2, 2010 post by "Anonymous0."

- 13. Comcast Cable Communications ("Comcast") provides Internet service and is the owner of the 184 IP Address. From reviewing documents obtained from Comcast, I know that the name and physical address associated with the 184 IP Address at the time of the August 2, 2010 post by "Anonymous0" described above in paragraph 12 was an individual with a residential address located in Springfield, Illinois.
- 14. On or about March 16, 2011, I and other law enforcement agents executed a search warrant issued by a United States Magistrate Judge of the United States District Court for the Western District of New York at the current residence of LUCAS TOWNSEND HENDERSON, the defendant. At that time, and among other things, I and other law enforcement agents recovered a number of coupons for various food and beverage items. Based on my training and experience, as well as my familiarity with this investigation, I believe these coupons to be examples of counterfeit online coupons in the SmartSource likeness.
- 15. In addition, on or about March 16, 2011, in connection with executing the search warrant described above in paragraph 14, I and another FBI agent advised LUCAS TOWNSEND HENDERSON, the defendant, that he was free to leave and did not have to answer any of our questions. However, TOWNSEND elected to provide the following information:
- a. When asked about the Zoklet Website, HENDERSON indicated that he had heard of it, but "[couldn't] say for sure" whether he had posted messages on it.
- b. When asked about the 4chan Website, HENDERSON indicated that he had heard of it, had visited it, and had probably posted messages on it in the past.
- c. When asked about his use of Tor, HENDERSON stated, "I use Tor on occasion."
- d. When asked about producing coupons, HENDERSON stated, "I did write the manual. I wrote what I could. I thought it was an interesting thing. Some of it's putting on an air, not necessarily my point of view."

e. When asked whether he was "Anonymous123," "Anonymous234," and/or "Anonymous345," HENDERSON stated, "Most of the time."

WHEREFORE, deponent respectfully requests that a warrant be issued for the arrest of LUCAS TOWNSEND HENDERSON, the defendant, and that he be arrested and imprisoned, or bailed, as the case may be.

ANDRE G. CICERO

Special Agent

Federal Bureau of Investigation

Sworn to before me this 10th day of May, 2011

HONORABLE THEODORE H. KATZ

UNITED STATES MAGISTRATE JUDGE SOUTHERN DISTRICT OF NEW YORK